In light of the increasing number of cases of infection with the Corona virus in the Netherlands, our government has given advice. We as a veterinary clinic would like to keep to this advice. We feel, that our patients are in need of our care at all times. Besides, we feel we have a responsibility to our clients as well. Therefore we would like to inform you of the following (temporary) changes within our clinic.

1. We feel it is important to prevent direct and indirect contact with our clients for now. During this time we pay even more attention to hygiene and disinfection. We will not shake hands for the time being, and we would like to ask you to keep 1,5 meters distance from others. Disinfectant gels are also available in the waiting room for our customers.

2. We would like to ask you to pay contactless as much as possible (please pin).

3. We would like to ask you to be present no more than 5 minutes before the start of the appointment.

4. To avoid unnecessary crowding in the waiting room, we ask you to come alone or at least with as few people as possible.

5. We would like to ask customers with symptoms of disease, possibly related to the corona virus, to wait outside the practice.

6. Of course we would also like to serve clients belonging to so called risk groups (elderly people, people with any underlying disease). If you call us in advance we can work out a solution with you.

7. House calls will not be done for the time being.

8. If you want to visit us to pick up food and/or medication please call us in advance, so we can make sure your order is already processed and ready to be picked up.

9. At the moment we cannot offer you a drink while waiting and our toilet is out of order. Our apologies.

We get questions about the role of our pets in this viral outbreak. Both dogs and cats can have disease caused by a Corona virus. In these cases a type A Corona virus is involved. The outbreak of Covid 2019 in humans is caused by a Corona virus type B. Transfer of the virus between humans and animals has not been shown up until now.